

Some Recent Customer Comments

I ordered dinner from one of your establishments last night for the first time. I had always ordered from the same restaurant for the past 15 years for my Chinese dinners. To my shock, they had closed recently (Spring Gardens) and I was left with no place to call.

I decided I would have to find a new place. I had been at the Mandarin a few times and thought it wasn't bad, so I ordered their take out. I was so disappointed, it was like it was coming from an entirely different (lower quality) restaurant. My search was on again. I ordered from another place (forgot name) that the food was so bad, that whatever I couldn't pass to my mother's dog was thrown out.

When I arrived home from work last night, there was yet another flyer in my door. We get new flyers quite often, but sometimes just reading the menu alone turns me away from calling to try them. Well, last night's menu was colourful, well presented and descriptive enough to make me want to call. My husband is not a big fan of Chinese Food (mostly a wing's & rice guy), but last night, he tried a little of everything ordered and actually told me "You know, this is the best Chinese Food I have EVER tasted, everything is really crisp and not too saucy" (I think that's what keeps him away from the food is the abundance of the sauces).

We were really pleased with our meal and I think we have found a new "regular" for the nights we want to order in. The cost is a little more than where we were before, but the food is fresh and I can tell what the ingredients are that I am eating - so to me, that is worth it.

Thank you for a good meal and I look forward to a long relationship with your stores and trying out all the various items on your menu.

Subject: Best Mother's Day Meal Ever!!!!

I picked up Mother's Day meal from Ho-Lee-Chow today and was so impressed that I had to email you and let you know. The meal was ready right on time. The food was very hot and fresh. It was not greasy at all. I must tell you that this was the best Mother's day meal I've ever had. The store I ordered from was on Lawrence Ave. East, between Warden and Birchmount, in Scarborough, Ontario. Please let the staff know they did a great job on our meal which resulted in a great Mother's Day.

Thanks from the bottom of my heart!

Oh! Just one more thing I forgot to mention. I teach 10 Aquafit classes a week, with an average of 25 people in each class, and I told everyone that I had the best Chinese food ever at Ho-Lee-Chow on Mothers Day. I just spread the word to 250 people. Thanks again for the great food. Keep up the great work!

Subject: Your Autism Awareness Campaign

Ho Lee Chow is now my favourite Chinese restaurant and take out. I wanted to thank you for your fabulous autism awareness campaign. The information is excellent. Thank you!!

Subject: Autism

I would like to take just a second to commend you for your stance on Autism, I find it refreshing to see a company reach out to help spread the word about autism. I have a seven year old son who suffers from it and I get asked a lot of what his special power is. Just like your company ad states very few children possess a fantastic ability.

I live in the eastern part of the USA and am regrettably allergic to Chinese food. I will be recommending your company to my friends across Canada and the upper US.

Again thanks very much for your efforts

We ordered about \$100 worth of food last night and as usual everything was great. I just wanted to let you know that besides the quality of your food, the other important reason we always order from you is because of your support of autism. You are to be commended for this. Please pass this on to the appropriate person.

“The food was great! Combo Makers is a Great Idea. A big thank you to all the Ho-Lee-Chow staff.”

“This was the best food I’ve ever had. I will now only order from Ho-Lee-Chow.”

“I just wanted you to know my meal tonight was great. The Lemon Chicken was to die for!”

“This was the best Chinese Food ever. The quality was excellent, and the driver was very polite. Keep up the good work – you are 110%.”

“ I just called to say that Ho-Lee-Chow makes amazing food!”

“ I’m a first time customer. The food was fabulous. Please thank the Ho-Lee-Chow chefs for a great meal.”

“My first time. The food was great. I’ll be ordering again very soon”